

# VOLUNTEER DRIVER APPLICATION PACKET

# **VOLUNTEER DRIVER POLICIES**

## **General Information:**

- Volunteer transportation shall be available to anyone regardless of age, gender, race, economic status, national
  origin or disability. In order to receive the service, a person wishing transportation MUST call the RTA dispatcher
  and identify the requested day of transportation, time and purpose. The RTA reserves the right to require
  minimum ridership on all services. All requests for service will be coordinated with other requests as deemed
  appropriate.
- 2. Volunteer drivers are able to choose their assignments given by the RTA dispatchers. You will be encouraged to help us where it is of greatest mutual benefit. Ultimately, your choice of assignments is voluntary.

# **Reporting and Compensation:**

- 3. Any accident or moving violation occurring once a driver is enrolled as a volunteer shall be reported by the driver in writing to the RTA Transit Manager. Such an incident may result in termination of the driver's participation.
- 4. All volunteer drivers shall be required to keep travel expense statements and send to the Mobility Coordinator at the end of each week. Those who fail to abide by this rule may have their reimbursement payments delayed.
- 5. Reimbursement for expenses will be made the last working day of the month following the provision of service.
- 6. Volunteer drivers will submit ALL manifests on a weekly basis to the assigned location. Manifests MUST be filled out accurately AND completely. Errors will be noted and corrected immediately.
- 7. Volunteer drivers will submit all reimbursement claims to the Finance Assistant who will review them for accuracy. The RTA Transit Manager will be the final authority concerning particular reimbursement claims.

#### **Policies:**

- 8. Volunteers are NOT to accept ride requests directly from passengers. The Volunteer driver will only be reimbursed for transportation arranged by the dispatcher or approved by the dispatcher.
- 9. When a request for transportation is made, the dispatcher will attempt to locate an enrolled Volunteer driver. Once a driver has been found, the person wishing transportation will be contacted to confirm the trip. Determination of appropriate ride fare, ticket price and necessary paperwork is the responsibility of dispatch and NOT the responsibility of the driver. It is your role simply to provide safe, efficient friendly transportation to your passengers.

# **Safety:**

10. Volunteer drivers must provide the RTA with a Certificate of Insurance on the automobile to be used. Minimum Insurance limits are \$250,000/\$500,000 bodily injury liability, \$100,000 property damage liability, \$250,000/\$500,000 uninsured motorist liability and \$250,000/\$500,000 underinsured motorist liability. These standards are set for the protection of the volunteer driver. In the event of any accident, the volunteer's auto liability insurance will be the principle insurance. The RTA highly recommends that volunteers enhance their auto insurance by purchasing an "umbrella" policy that extends their liability coverage an additional \$1,000,000. The RTA will reimburse volunteer drivers for the cost of this additional coverage, up to a maximum of \$100 per year\* to encourage volunteer drivers to do so for their own protection.

- 11. Volunteer driver vehicles must be inspected twice each year. This inspection will be completed by a service technical selected by the transit director and based on an inspection checklist created by the RTA.
- 12. Volunteers must provide annually, a copy of certificate of insurance stating carrier and coverage. A "request for certificate of insurance" form is enclosed (page 12) with your application packet. This form should be given to your insurance carrier to obtain your certificate of insurance.
- 13. Volunteers must submit annually to a motor vehicles record check.
- 14. Volunteers may also be required to attend a variety of safety trainings to be better equipped to provide safe service. Volunteers will be required to attend regularly scheduled meetings by the Regional Transit Authority.



7600 Commerce Park Dubuque IA 52002

(563) 588-4592

(563) 557-3176 (fax)

<b>VOLUNTEER DRIVER APPLICATION</b>	COUNTY:
NAME:	
(As it appears on your Driver License)	
ADDRESS:	
(Home Phone Number) (Cell Phone Number)	(E-mail Address)
(Date of Birth) (Driver's License Number)	<u></u>
AUTOMOBILE USED FOR VOLUNTEE	R DRIVING
YEAR: MAKE:	
CURRENT ODOMOTOR READING OF AUTOMOBILE USED FOR VOLUNTEER I	
NAME & ADDRESS OF AUTOMOBILE INSURANCE COMPANY:	
PLEASE INDICATE THE DAYS AND TIMES WHEN YOU WOULD GENERALLY B	BE AVAILABLE TO DRIVE:
HAVE YOU BEEN INVOLVED IN AN AUTOMOBILE ACCIDENT IN THE PAST FI	VE (5) YEARS?
IF YES, PLEASE EXPLAIN:	(YES OR NO)
DATE & DESCRIPTION OF ANY MOVING VIOLATIONS IN THE PAST THREE (	3) YEARS:
(If necessary, use another she	eet of paper for additional comments)
DO YOU HAVE ANY RESTRICTIONS ON YOUR LICENSE?	
IF YES, PLEASE EXPLAIN BELOW:	

<b>VOLUNTEER DRIVING INI</b>	FORMATION CONTINI	<u>JED</u>	
HAVE YOU EVER HAD YOUR LICENSE SUSPENDED O	DR REVOKED?		
IF YES, PLEASE EXPLAN BELOW:			
HAVE YOU EVER BEEN ARRESTED OR CONVICTED C	DF A CRIME?		
IF YES, PLEASE EXPLAIN BELOW:			
<u> </u>			
NAME AND ADDRESS OF	TWO REFERENCES		
NAME AND ADDRESS OF	TWO REFERENCES  (Address)		
(Name)	(Address)	(DATE)	
(Name)	(Address)	(DATE)	
(Name)	(Address)  (Address)	(DATE)	
(Name)  (Name)  (APPLICANT'S SIGNATURE)	(Address)  (Address)  NFORMATION		
(Name)  (APPLICANT'S SIGNATURE)  EMERGENCY CONTACT II	(Address)  (Address)  NFORMATION		
(Name)  (Name)  (APPLICANT'S SIGNATURE)  EMERGENCY CONTACT II	(Address)  (Address)  NFORMATION		
(Name)  (Name)  (APPLICANT'S SIGNATURE)  EMERGENCY CONTACT II	(Address)  (Address)  NFORMATION		
(Name)  (APPLICANT'S SIGNATURE)  EMERGENCY CONTACT II  EMERGENCY CONTACT NAME  RELATIONSHIP  OTHER INFORMATION	(Address)  (Address)  NFORMATION  PHONE NUMBER		
(Name)  (Name)  (APPLICANT'S SIGNATURE)  EMERGENCY CONTACT II  EMERGENCY CONTACT NAME  RELATIONSHIP  OTHER INFORMATION  ARE YOU WILLING TO TRANSPORT A FOLDING WHE	(Address)  (Address)  NFORMATION  PHONE NUMBER  EELCHAIR?		
(Name)  (Name)  (APPLICANT'S SIGNATURE)  EMERGENCY CONTACT II  EMERGENCY CONTACT NAME  RELATIONSHIP	(Address)  (Address)  NFORMATION  PHONE NUMBER  EELCHAIR?  GLISH?		

#### **VOLUNTEER AGREEMENT**

This is a Volunteer Agreement between Regional Transit Authority, hereinafter "RTA", and the undersigned Volunteer, hereinafter "Volunteer".

WHEREAS, the Volunteer and RTA desire to enter into an Agreement to fully recognize the duties and responsibilities of each party.

NOW, THEREFORE, it is mutually covenanted and agreed by and between the parties hereto, as follows:

**NOT CONTRACT OF EMPLOYMENT** Volunteer understands and agrees that they are not an employee of RTA.

**TERM OF AGREEMENT** each party understands and agrees that this Agreement may be terminated at any time upon written notice delivered to the other. Said deliver includes depositing said written notice of the Exhibit "A" in the U.S. Mail to the stated address of the undersigned parties.

## **OBLIGATIONS AND REQUIREMENTS**

- 1. Volunteer agrees to show proof of a current, valid Iowa driver's license.
- 2. Volunteer will submit to an annual driving test/examination. Volunteer agrees to submit to a driving testing prior to beginning any duties.
- 3. If Volunteer uses his or her own vehicle for the transportation of an RTA passenger, the following terms and conditions will apply:
  - a. Volunteer's vehicle must carry insurance with policy limits as set by RTA, and provide a certificate of insurance showing RTA as a named insured;
  - b. Volunteer's vehicle must be in a roadworthy condition, as determined by RTA, and subject to RTA inspection;
  - c. Volunteer will be reimbursed at the rate of \$0.39 per mile when using his or her own vehicle in the transportation of one or more RTA passengers.

**DUTIES AND RESPONSIBILITIES** Volunteer agrees to provide transportation to residents in rural areas of the counties served by RTA. Volunteer shall keep a log book of all transportation, which shall include: 1) date of pick up; 2) time of pick up; 3) name of the individual being transported; 4) location of the pick up; 5) time of drop off; 6) location of drop off; and, 7) total miles of each trip. Volunteers shall report to RTA's designated dispatcher with questions regarding duties, responsibilities, expenses, and any other questions.

<u>ACKNOWLEDGMENT</u> Volunteer understands that the position, as outlined in this Agreement, is a volunteer position. Volunteer shall not receive wages from RTA. Volunteer will not be eligible for workers compensation. Benefits will not be offered to Volunteer.

**ENTIRE AGREEMENT** This Agreement constitutes the entire agreement between the parties and supersedes any prior understandings or agreements between the parties, written or oral, to the extent applicable in any way to the subject matter hereof.

**NOTICES** All notices, requests, demands, claims, and other communications hereunder will be in writing. Any notice, request, demand, claim or other communication hereunder shall be deemed duly given if sent via regular mail and/or served in person to the intended recipient as set forth below:

	RTA 7600 Commerce Park Dubuque, IA 52002	
	IF TO VOLUNTEER:	
		<u> </u>
		<u> </u>
		<u></u>
		<u> </u>
GOVERNING LAW This A of the State of Iowa.	Agreement shall be gove	rned by and construed in accordance with the laws
situation in any jurisdiction	shall not affect the val alidity or enforceability	Agreement that is invalid or unenforceable in any idity or enforceability of the remaining terms and of the offending term or provision in any other
REGIONAL TRANSIT AUTHORIT	ГΥ;	
VOLUNTEER	I	RTA STAFF
DATE	r	<b>ΣΑΤΕ</b> ·
DATE:	·	DATE:

IF TO THE COMPANY:

# CERTIFICATION OF APPLICANT

Read carefully

I HEREBY CERTIFY that this application contains no misrepresentations or falsifications and that the information given by metrue and complete to the best of my knowledge and belief. I am aware that should an investigation at any time disclose any sucmisrepresentation or falsification, my application will be rejected and I will be dismissed. I further authorize RTA to make a necessary and appropriate investigations to verify the information contained herein.					
		Signature		Dai	te
	ı	Please do not write	e below this line		
Date	Interviewed by			Comments	

#### Please Read Carefully Before Signing the Authorization

# **DISCLOSURE**

In considering you for employment and, if you are employed, in considering you for subsequent promotion, assignment, reassignment, retention, or discipline, Delaware Dubuque Jackson County Regional Transit Authority ("the Company") may request and rely upon one or more consumer reports or investigative consumer reports about you that we obtain from a consumer reporting agency, such as IntelliCorp Records, Inc.

IntelliCorp Records, Inc. can be contacted by mail at 3000 Auburn Dr, Suite 410; Beachwood, OH 44122; or phone: 1-888-946-8355; or website: <a href="https://www.intellicorp.net">www.intellicorp.net</a>.

# For explanation purposes:

- a "consumer report" is a written, oral or other communication of any information by a
  consumer reporting agency bearing on your credit worthiness, credit standing, credit
  capacity, character, general reputation, personal characteristics, or mode of living which is
  used or expected to be used or collected in whole or in part for the purpose of serving as
  a factor in making an employment-related decision about you. Such information may
  include, for example, credit information, criminal history reports, or driving records; and
- an "investigative consumer report" is a consumer report in which information on your character, general reputation, personal characteristics, or mode of living is obtained through personal interviews with your prior employers, neighbors, friends, or associates, or with others who may have knowledge concerning any such items of information. In the event an investigative consumer report is requested about you, you are entitled to additional disclosures regarding the nature and scope of the investigation requested, as well as a written summary of your rights under the Fair Credit Reporting Act ("FCRA").

Under the FCRA, before the Company can obtain a consumer report or investigative consumer report about you for employment purposes, we must have your written authorization. Before we take adverse action on the basis, in whole or in part, of information in that report, you will be provided a copy of that report, the name, address, and telephone number of the consumer reporting agency, and a summary of your rights under the FCRA.

Version: 3/2016

# **AUTHORIZATION**

Version: 3/2016

consumer reports concerning me. By resuch reports and to share the information.	•	
I do do not aut Employment and Reference Verification	·	ent employer for
(This will authorize immediate inquiries supervisors or references in the Employ	•	-
I also agree that this Disclosure and (including electronically signed) form consumer reports that may be requested	will be valid for any cons	umer reports or investigative
Printed Name		
Applicant Signature	Date	
Parent or Legal Guardian Signature (for searches conducted on minors unde age of 18)	Date er the	
INDIVIDUALS WHO ARE OR WILL BE OKLAHOMA	of any consumer report or inve	
INDIVIDUALS WHO ARE OR WILL BE  D By checking this box, you are request a copy of the inves exercising your right to obtain	acknowledging that you have stigative consumer report we	

I have read and understand the foregoing Disclosure, and authorize Delaware Dubuque Jackson County Regional Transit Authority to obtain and rely upon consumer reports or investigative

# Personal Data Last Name Middle Name First Name Current Address **Dates Lived Here** Addresses for the Past Seven Years: (include street, city, state, zip code) Dates of Residence: Date of Birth Years Used other Names Used (including maiden name) Social Security Number Driver's License # State Email address (may be used for official correspondence) I have the right to make a request to **IntelliCorp Records**, **Inc**, upon proper identification, to request the nature and substance of all information in its files on me at the time of my request, including sources of information, and the recipients of any reports on me which **IntelliCorp Records, Inc** has previously furnished within the two year period preceding my request. I certify that all elements of the personal data I have provided are true, accurate and complete. I understand and agree that any omission, false statement, misleading statement,

or answer made by me will be sufficient grounds for rejection or discharge.

**Applicant Signature** 

Version: 3/2016

Printed Name

Date

# REQUEST FOR CERTIFICATION OF INSURANCE

Date:	<del>_</del>
To:	
To:(My Auto Insurance Provider)	
From:	
Address:	_
City, State, Zip:	_
I am requesting a certificate of insurar following levels.	nce showing that I have liability coverage at, or above, the
Uninsured Motorists Liability:	\$250,000 each person/\$500,000 each occurrence \$100,000 each occurrence \$250,000 each person/\$500,000 each occurrence \$250,000 each person/\$500,000 each occurrence
I require this documentation so that I and Authority (RTA), a non-profit organization	might serve as volunteer driver for the Regional Transit tion.
I asked that this certificate of insurance	ce be sent now and at the time of each renewal to:
Regional Transit Authority 7600 Commerce Park Dubuque IA 52002	
Thank you for your assistance in provio	ding this information so I can volunteer my time.
06/2013	